



Established in 1942



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This is a challenging time for us all. Our desire at Cascade West is to do what we can to protect our clients and our staff but remain available to treat your pets. Effective immediately we are implementing the following guidelines:

1. Pet's that are ill will be scheduled as a priority. Wellness exams or vaccine appointments will be scheduled 2 weeks out as appointments are available.
2. We ask that only 1 adult accompany the pet into the exam room.
3. Curb service is available should you prefer to remain in your vehicle. Please call our front desk upon arrival and notify the team that you prefer not to enter the hospital. Once your pet is received we will have either a veterinary technician, assistant, or a doctor call you to discuss the appointment.
NOTE: Dogs must be on a leash or in a carrier and cats must be in a carrier. Please clean your carriers as carefully as possible.
4. We prefer that payment be made in the form of paper check or credit / debit card over the phone.
5. Out of respect to everyone if you are not feeling well we are asking that you reschedule your appointment.
6. When you need medication or prescription food, we recommend ordering through our VetSource Pharmacy. We can also make arrangements to have these items mailed from our office for an additional fee. Should you prefer we can arrange for a curb side pickup. We are happy to walk you through this process if you have questions.

Cascade West takes sanitation seriously. We have increased our cleaning protocols throughout the entire hospital. Thank you for your patience and understanding during this challenging time.

The Cascade West Veterinary Team